

Gold Key Volunteer Program Summer/Fall Newsletter

2016

FY2016 - Issue: 2

2200 S. Lincoln Rd. Mt. Pleasant, MI 48858

Dear Volunteers,

I hope everyone had a fun filled and happy summer. Summertime is a chance to relax, spend time with family, friends and neighbors and soak up some sun. I can't help but think about how fast summer flew by! In a blink of an eye, we raced from our Volunteer Spring Training event on May 12, 2016 with Speaker Bryan E. Graham "Overcoming Life's Challenges" to our Annual Recognition Banquet on May 19, 2016 with guest speaker Margaret McAvoy, Isabella County Administrator/Controller and Jeff Smith, Assistant Coach for Central Michigan University Men's Basketball and now fall is upon us.

This is only our 2nd issue of the Newsletter. Starting in Fiscal Year 2017 there will be 4 issues of the Gold Key Volunteer Program Newsletter. They will be published in the Fall, Winter, Spring & Summer. To save money on postage the next Newsletter will be posted on the Commission on Aging website site and printed copies will be available in the Commission on Aging lobby area. These newsletters are for you. I want to keep you updated on what is going on, provide resources for you to use and share with others, as well as to show the collective impact of how much your volunteer service means to COA. Your contribution as a Gold Key Volunteer is important to our success and this publication provides an opportunity to share news, ideas and stories!

Thank you for your continuous hard work, and for supporting the Commission on Aging and the Gold Key Volunteer Program and its mission.

Regards,



Anna McDonald



**SAVE THE
DATE
December 6, 2016**

Gold Key Volunteers

HOLIDAY BREAKFAST OPEN HOUSE

Doors open at 8:00am ~ Breakfast served at 8:30am
50/50 Raffle drawing at 10:45am

****Special appreciation gift passed out to all present volunteers who have RSVP'd.****

This is an invitation ONLY open house.



Past and Future Volunteer Events

AARP Tax-Aide Counselor Volunteers

AARP Tax-Aide provides free personal income tax assistance to Isabella County residents, with special attention to those age 60 and older. Counselors provide assistance in accordance with policies and procedures of AARP Tax-Aide and IRS grant requirements. The 2015 tax season involved 18 volunteers who contribute 2,423 hours and assist 544 clients with their tax returns. Thank you to the volunteers for your commitment to this program and our community. A special thank you to Jean Murry for leading and training the AARP Tax-Aide Counselor Volunteers.



Help Wanted

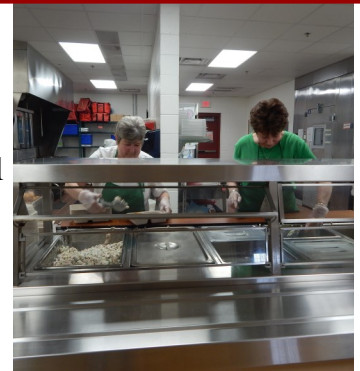
We are recruiting Gold Key **AARP Tax-Aide volunteer** to provide income tax return preparation for seniors and low income taxpayers at various sites in Isabella County, during February, March, and early April. AARP Tax Assistance Program Local Coordinator will provide an IRS certification training and certification test on how to prepare federal and state income tax forms. Volunteers must pass an IRS test in order to qualify as a tax preparer the IRS training will begin January 11, 2017. Tax Preparers must have basic computer skills and be willing to learn tax-preparation software.

For information about volunteering contact:

Anna McDonald at (989) 772-0748 or email at amcdonald@isabellacounty.org

Kitchen Assistant Volunteers - Prepare more than just meals

Gold Key Kitchen Assistant volunteers prepare more than just meals for Food with Friends Program. They touch the lives of the Commission on Aging, kitchen staff and the meal program participants at the COA-Activity Center meal site through commitment, time and friendly service. You will always see two (2) Gold Key Kitchen Assistant volunteers in the central kitchen at the Commission on Aging, Monday - Friday from 8am - 12:00pm helping to prepare and package the meals. For Fiscal Year 2016 we had 23 Kitchen Assistants, that have donated 2,394 hours of service preparing and packing Home Delivered Meals and serving participants on the congregate meal serving line. Thank you to each and every one of you! We appreciate you!



Help Wanted (SUBSTITUTE)

Looking for Gold Key **Kitchen Assistant Volunteer** to assist COA Main kitchen staff with packaging meals for route drivers within the Home Delivered Meal program on Monday-Friday from 8am-12pm.

We are ALWAYS looking for substitutes during the winter months.

For information about volunteering contact:

Mallory Fernandez (989) 772-0748 or email at mfernandez@isabellacounty.org

Volunteer Birthdays

JULY

Susan Beaudin
Norman Beemer
Judi Bohlmann
Larry Boursaw
Donna Carlson
Bill Daniels
Connie Denton
Lois E Doerr
Ada Eifler
Kimberly Hoormann
Jean Jacks
Karen Kavanaugh
Ginny Lopez
Autumn Luginbuhl
Carole Merwin
Susan Miller
Sue Moeller
Catherine Murray
Mary Pickelman
Jose Reyes
Claudette Shaffer
Gladys Shanteau
Sandra Smith
Gary Swan
Jerry Switzer
Colleen Vogel
Linda Wicander
Molly York

AUGUST

Sandra Bay
Patricia Beemer
Loren Burdick
Nancy Cotter
Sally Faber
Steve Fedor
Maryann Haley
Charlie Hill
Denise Isenbarger
John Jenerou
Alice Johnson
Doreen Johnson
Eleanor Lopez
Joan Loveland
Carolyn Lutz
Pauline McCaul
Carrol Metcalf
Thomas Nulty
Ted Orwig
Nancy Priestap
Ronald Ruble
Sherry Trombly

SEPTEMBER

Sandra Aitken
Marcia Atkinson
Jo Ann Campbell
John Haley
Brigid Hinkley
Pam Iacco
Patricia John
Pam Johnson
Brenda Kerr
Ken Kopke
Carol Lauffer
Larry Mason
Duane McIntyre
Joyce McNabb
Marilyn Ribitch
Dianne Schumacher
Gail Shack
Harry Smith
Richard Smith
Cynthia Spence
Lisa Utt
Sharon White
Sally Zimmer

OCTOBER

Debra Andres
Maggie Ballauer
Debbie Barker
Roy Burlington
Sue Cotton
Linda Craig
Mary Ellen Crain
Ben Daniels
Elvis Denton
Gareth D'Haillecourt
Elaine First
Jan Grandy
Paulette Green
Willee Haines
Nancy Halifax
Kathy Kobylarz
Ken Kobylarz
Teresa Lorenz
Ruth Martin
Carolyn Moeggenberg
Diana Moreau
James Neyer
Pat Podoll
Maria Salinas
Joan Trinklein
Sandra Wood

NOVEMBER

Jerry Baumann
Gloria Bixler
Skip Bleeker
Linda Boak
Richard Colomina
Vivian Como
Jim Dealing
Jackie Devereaux
Sheree Donaldson
Roxanna Dunevant
Norman Eifler
Bud Garrett
Jim Hageman
Wayne Heminger
Linda Hopp
Megan Khan
Pamela Ohls
Frances Pasch
Carolyn Schrot
Rick Schudiske
Diane Seaver
Rhonda Sewell
Doug Swanson
Ronald Thomson
Louise Uphold
Marilyn Western
Charles Wheeler
Roy Wight
Jamie Wing
Diane Zipperer

DECEMBER

Diane Benn
Joanne Bingaman
Marcia David
Julio Duarte
Annette Gruss
Kathy House
Susan Johnston
Bob Karcher
Dawn Orlando
Mary Reuther
Rose Sheahan
Ann Silker
Mary Ann Simpson
Patricia Spence
Kirsten Weber
Jim Wilmot

**Base on individual who are registered Gold Key Volunteers who have submitted volunteer hours on a Gold Key Volunteer Timesheet. If any information is incorrect please contact either Anna McDonald or Mallory Fernandez at the Gold Key office. **

Why is submitting volunteer hours so important?

BECAUSE EVERY HOUR COUNTS!!!!

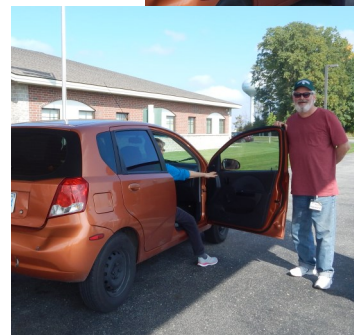
By submitting your monthly timesheets, you are assisting us in keeping accurate records which allows us to be accountable and provide important information to our funding sources and donors. The Fiscal Year for the Commission on Aging and the Gold Key Volunteer Program begins on October 1st and ends on September 30th each year.

3 reason why submitting your volunteer hours are so important:

1. We count what we value, so it is important to track our volunteers' hours so they can be appropriately recognized for their service. One of the best ways to ensure that volunteer efforts do not go unrecognized is to record donated service at the time it is performed.
2. Funders and donors love statistics!! They want to know hours of service, # of clients served, miles driven, etc. and the only way we can report this is from the information you submit on your volunteer timesheet. Funders see volunteer input as a measure of effectiveness.
3. The information we compile from volunteer timesheets also helps us to meet our local match requirement for funders. Certain grants stipulate that we must match a percentage of grant funds through local efforts. A dollar amount is attached to our volunteers' hours of service which in turns assists us in meeting the match requirement.

Transportation Volunteer Drivers - Go the EXTRA MILE

For most individuals getting to a medical or dental appointment, the grocery store, cancer treatments or dialysis is as simple as jumping in the car or on the local bus. But for some in our community, it is impossible due to disability and declining health. For over 38 years, Gold Key Volunteer - Transportation Program has served the needs of seniors by offering free rides throughout Isabella County and across the state, as far as Ann Arbor and Detroit. These volunteers give their time, vehicle and energy to help seniors get to medical appointments stay healthy and independent. For Fiscal Year 2016 we had 40 volunteer drivers transport 149 clients. They drove a total of 84,304 miles, and provided 3,771 hours of service. THANK YOU very much for your dedication and commitment to lending a neighborly hand to those in need in your community!



Help Wanted

Looking for Gold Key **Helping Hands Volunteers** to assist with minor home repair and modifications for seniors (60+), includes but not limited to; changing light bulbs, installing/batteries in smoke and CO2 detector, install grab bars, install 9-1-1 signs, help winterizing home, and hand-held shower heads. (mileage reimbursement available)

For information about volunteering, contact Anna McDonald at (989) 772-0748 or email at amcdonald@isabellacounty.org

Looking for Gold Key **Meal Site Assistant Volunteers** for COA Rosebush, Shepherd & Winn meal sites. Meal Site Assistants help with setting tables, and sign-in sheets, serving meals and the clean up afterwards, wiping tables and assisting with the loading and unloading of dishwasher. There are five congregate meals site, each is unique in its' location, activities, and programs so duties may varies from site to site. Rosebush Meal Site: Monday & Wednesday at 10:30am-2:00pm

Winn Meal Site: Monday & Wednesday at 10:30am-2:00pm

Shepherd Meal Site: Monday, Wednesday, Friday at 10:45am—2:00pm

For information about volunteering contact:

Anna McDonald at (989) 772-0748 or email at amcdonald@isabellacounty.org

Looking for Gold Key **Receptionists Volunteer** (SUBSTITUTE) - duties includes answering phones and greeting COA visitors at the front desk, referring calls to appropriate staff members, taking messages, answering general inquires and assisting with other general office work, including routine typing. Office experience and the ability to handle multi line phones recommended, computer skills helpful. Monday—Friday morning from 8am—12:15pm or afternoon from 12:15pm-4:30pm.

We are ALWAYS looking for substitutes during the winter months.

For information about volunteering contact:

Anna McDonald at (989) 772-0748 or email at amcdonald@isabellacounty.org

VolunteerHours 1 - 99

Gene Adams	Mary Ellen Crain	Jean Jacks	Sue Moeller	Ann Silker
Dianne Albaugh	Vickie Curtiss	John Jenerou	Mary Ann Mooradian	Harry & Trudy Smith
Dan & Cherry Alexander	Bill & Pat Daniels	Patricia John	Paula Neier	Sandra Smith
Cathy Alwood	Roxie Davis	James Johnston	Brenda Newman	Sharon Speerstra
Marcia Atkinson	Norman & Ada Eifler	Linda Jones	Pamela Ohls	Bob Spence
Maggie Ballauer	Arlene Elias	Lori Kelley	Onita Oles	Pat Spence
Daniel Balogh	Nancey Enders	Ken Kopke	Ted Orwig	Gilbert Starks
Robert Barnes	Sally Faber	Thomas Kromer	Nanci Osborn	Carla Starr
Sonja Baumgarth	Elaine First	Eleanor Lopez	Judy Ostrander	Roger Stremlow
Sandra Bay	Dora Fox	Ginny Lopez	Ralph Pitts	Gary Swan
Joanne Bingaman	Bud Garrett	Teresa Lorenz	Andre Rainey	Ron & Gloria Thomson
Michael Birkam	Ardith Gloden	Joan Loveland	Mike Ralston	Louise Uphold
Skip Bleeker	Bob Goodwin	Ron & Carolyn Lutz	Marilyn Ribitch	Marilyn Western
Mary Boge	Jan Grandy	David Macleod	Maria Salinas	Charles Wheeler
Dorothy Borders	Paulette Green	Marlene Martin	Gerry Schafer	Sharon White
Sue Brigham	Wille Haines	Ruth Ann Martin	Diane Schmid	Connie Wiborn
Maryann Brown	John Haley	Fay McCaul	Rick & Linda Schudiske	Ron & Bea Windgaston
Loren Burdick	Maryann Haley	Pauline McCaul	Dianne Schumacher	Jamie Wing
Roy & Alice Burlington	Nancy Halifax	Kris McNeal	Sonja Schutt	Peggy Wixon
Donna Carlson	Wayne Heminger	Carole Merwin	Rhonda Sewell	Sandra Wood
Karen Cashen	Pam Iacco	Norb & Susan Miller	Rose Sheahan	John Wright
Sue Courington	Jim Ison	Caroly Moeggenberg	Barbar Sheperdigian	Molly York

VolunteerHours 100 - 299

Judy Cohoon	Gareth D'Haillecourt	Denise Isenbarger	Carrol Metcalf	Linda Smoke
Sandra Aitken	Julio Duarte	Alice Johnson	Huguette Mills	Paul Snider
Debra Andres	Dianna English	Bob Johnson	Diana Moreau	Bill Sowle
Freida Augustine	Steve Fedor	Doreen Johnson	Fay Morgenstern	John Spence
Sharon Awad	Dawn Flaughner	Pam Johnson	Cathy Murray	Kirk Sponseller & Nancy Priestap
Deborah Barker	Cathy Foster	Susan Johnston	James Neyer	Dean & June Stalter
Jerry Baumann	Larry Fussman	Kay Jones	Frances Pasch	Ella Strauss
Linda Boak	Karen Gale	Bob Karcher	Mary Pickelman	Val Struble
Claire Bowen	Grace Gerrish	Karen Kavanaugh	Sharon Pickett	Doug Swanson
Jo Campbell	Becky Granger	Brenda Kerr	Pat Podoll	Jerry Switzer
Richard Colomina	Frank & Ruth Ann Green	Megan Khan	Bobbi Reed	Faye Thering
Bob Cook	Kathleen Grzenkowski	Pat King	Peggy Reihl	Candis Tomlinson
Nancy Cotter	Claudia Hamlin	Charley & Lucie Kinzel	Jose Reyes	Jeanne Trainor
Sue Cotton	Connie Hildebrand	Ken & Kathy Kobylarz	Violet Robinson	Sherry Trombly
Earl & Elaine Currie	Charlie Hill	Claudia Lang	Randall Roose	Lisa Utt
Leota Curtiss	Brigid Hinkley	Carol Lauffer	Ron & Linda Ruble	Colleen Vogel
Marcia David	Christine Hoffman	Michelle Lin	Susan Schultz	Ruth Wentworth
Larry & Monica Davis	Larry Hollenbeck	Delores Lockwood	Claudette Shaffer	Sandra Wentworth
Ruth Day	Kimberly Hoormann	Jan Lodes	Neelima Shrikhande	Harvey & Reta Westerby
Jim Dealing	Linda Hopp	Larry Mason	Linda Smith	Jim Wilmot
Elvis & Connie Denton	Kathy House	Duane McIntyre & Susan Beaudin	Richard Smith	Sally Zimmer
Jackie Devereaux	Alice Howey	Joyce McNabb		

VolunteerHours 300 - 499

Robert & Ruth Barnes	Priscilla Garver	Dixie Neier	Carolyn Schrot	Gladys Shanteau
Gloria Bixler	Jim & Mary Hageman	Dawn Orlando	Diane Seaver	Pat & Marty Siuda
Judi Bohlmann	Vince LoPiccolo	June Powell	Gail Shack	Diane Zipperer
Ben & Audra Daniels	Jean Murray			

Volunteer Hours 500 - 699

Betty Berryhill	Zenona Kyser
Mary Bowers	Laura Pohl
Linda Craig	Joyce Stacy
Lois Doerr	Joan Trinklein
Judy Hunt	

Volunteer Hours 700 - 999

Harold Pears
Irene Chapman

Volunteer Hours 1000+

Mary Ann Simpson
Kelly Clark
Mary Reuther

Volunteer Hours are based on individuals who are registered Gold Key Volunteers and have submitted volunteer hours on a Gold Key Volunteer Timesheet for the month of October 2015 - September 2016. Timesheet should be submitted by the 10th of the following month. If you feel our records are incorrect, please contact Anna McDonald or Mallory Fernandez at the Gold Key office.

Gold Key Volunteer Program

Isabella County Commission on Aging
2200 South Lincoln Road
Mount Pleasant, Michigan 48858

Phone: 989-772-0748

Fax: 989-773-0514

E-mail: amcdonald@isabellacounty.org



Volunteer Meetings, Announcement & Events

- ♦ November 8, 2016 - Election Day (*Isabella County Senior Millage—on ballot!!!!*)
- ♦ November 12, 2016 - Bazaar
- ♦ December 6, 2016 - Holiday Breakfast Party (*Official invitation will be sent out in November*)
- ♦ May 9, 2017 - Annual Volunteer Banquet (*Official invitation will be sent out in April 2017*)
- ♦ May 30, 2017 - All Volunteer Training Event (*Mandatory for Home Deliver Meal Drivers and Transportation Drivers. More information will be sent out in April 2017*)

***Special Note: Official invitation will be sent out base on individual who are registered Gold Key Volunteers who have submitted volunteer hours on a Gold Key Volunteer Timesheet. If any information is incorrect please contact either Anna McDonald or Mallory Fernandez at the Gold Key office. **

Volunteer Service Report

October 2015 - September 2016

Total Volunteers (FY-2016) - 358

New Volunteers - 38

Currently Active Volunteers - 286

Group/Organization - 26

Volunteer Hours - 43,130

Volunteer Miles - 178,362

CoA Holiday CLOSINGS

November 11 - Veterans Day

November 24 - Thanksgiving

November 25 - Day After Thanksgiving

December 23 - Christmas Eve

December 26 - Christmas Day

December 30 - New Year's Eve

January 2, 2017 - New Year's Day

January 16, 2017 - Martin Luther King Jr. Day